Chinaunicom prepaid SIM card

www.china-mobile-phones.com

Using the SIM card for the first time in overseas

You must follow the following steps:
1. Power off your phone
2. Insert your new SIM card
3. Power on your phone
4. Your phone should connect to a GSM/WCDMA/LTE network, for example, AT&T in the US roaming.
5. If step 4 does not work, please manually select a local GSM/WCDMA/LTE network. (Please refer to the preferred network in your country/region at the end of the manual.)

Please note: when you insert the SIM card for the first time outside China, it may take up to an hour for the SIM card to register with a local network due to international roaming. Please be patient.

Receiving calls when in China

People in mainland China can dial your number directly to reach you, for example, 13281812345; People outside China need to dial +86 plus your number, for example, +86 13281812345.

Calling a China cell phone number when in China

You should dial the 11-digit China cell phone number directly; For example, call number 15680912345 directly.

Calling a China fixed line number when in China

You should dial 0 + area code + phone number. For example, Chengdu’s area code is 28, to reach a Chengdu fixed line number 85332544, dial 028 85332544.

Calling an international number when in China

If you have purchased an international direct calling package (A, B, C or D zone), then dial “00” or “+” + country code + phone number to reach the corresponding destination. For example, US is in zone A; to call US number 617 346 1234, dial “001 617 346 1234” or “+1 617 346 1234”.

If you have not purchased any international direct calling package for the corresponding call destination but your call destination is in the 10193-applied area (see Appendix), you can dial IP prefix “10193” + “00” + country code + phone number to reduce cost. For example, to reach a German number 176xxxxxxxx, dial 10193 0049 176xxxxxxxx.

International calls made WITHOUT this prefix or an international direct calling package will be billed at the rate of 0.8 CNY for each 6-second interval.

Calling when outside China

a. Call mainland China or other countries: “+” + country code + phone number. For example, when you are in UK, calling US no. 617 346 1234, dial +1 617 346 1234.
b. Call a local number: dial the phone number directly.

Attention

Please make sure your phone is unlocked. Contact your mobile operator to check if your phone is SIM locked.

3 in 1 size supporting all devices (standard, micro or nano)
Caution
If you use a personal Wi-Fi or Mi-Fi device, please turn off cloud based back-up services like iCloud on all devices connecting to the personal Wi-Fi or Mi-Fi device.

Using this SIM card to surf the Internet or to make calls when you are outside China will significantly reduce airtime balance, or even suspend the SIM card.

APN Setting

For most devices, this SIM card does not require any APN configuration to access Internet; it’s a pure plug and play. But if you can make calls or send texts with the SIM, but just cannot access Internet, you can configure APN as follows.

1) For Android OS and iOS 9.0 earlier:

Entering Settings-> Mobile Network Settings-> Access Point Name-> Menu-> New APN, then you can input the following information:

Name: wonet (or 3gnet)
APN: wonet (or 3gnet)
Username : blank (input the word “blank” )
Password : blank (input the word “blank” )
MCC: 460
MNC: 01
APN type : default (input the word “default” )

2) For iOS 9.0 or later
a. Connect WIFI and input unlockit.co.nz in Safari. (You have to turn off Cellular.)
b. Click on “Create APN” at the bottom of the page.
c. Country: China; Carrier: Unicom ( 3gnet ). Then click “Create APN”.
d. When “Cellular Profile” page shows, please click “install” on the right of the page.
e. Finally, please restart your phone.

Check your balance

You can check your balance when you are in or outside China. Just send text “WLCX” to 10010. This text is in English and free of charge.

Refill

Refill of data or international calling package is only available at https://www.china-mobile-phones.com/4g-topup.html
Data or international calling package purchased at other channels WILL NOT work with this SIM card and could even suspend the SIM card.

Our SIM cards are tailored for international travelers, so some of the local China Unicom retail stores or customer service at 10010 won’t have sufficient information to assist you, but we are here for you.

Useful Links

If you haven’t got a SIM card, please order one here
http://china-mobile-phones.com/4GSIM

Airtime or data Top Up
http://www.china-mobile-phones.com/top-up-minutes.html

If you are not able to send or receive emails, here is a solution.
http://china-mobile-phones.com/SMTPworld

VPN Service
http://china-mobile-phones.com/VPN

Low International Call Service

English customer service
(9 : 00 – 21 : 00 GMT+8)
Email: service@china-mobile-phones.com
Phone: 86-15680927447
86-28-85332544
www.china-mobile-phones.com